



City of Ontario, Oregon

Adam J. Brown, City Manager

Press Release

City Hall Front Desk Change of Hours

December 29, 2017

On January 2, 2018, the hours of operation for the front desk at City Hall will be reduced from its current hours of 8 am to 5 pm to new hours of 9 am to 4 pm. The City Manager has frozen hiring of multiple vacated positions at City Hall due to the city's financial condition. It has been difficult to man the front desk during normal business hours with existing staff. Staff studied the customer traffic at the front counter for a month and made a decision that would have the least impact on customers. This change will allow our finance staff to have dedicated and uninterrupted time to fulfill their normal operations and maintain proper financial controls.

For questions please contact the City Manager's office at 541-889-7684.

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